General Enquiries

How can I book?

You can book online <u>here</u> or with Corby East Midlands Int. Pool/Lodge Park Sports Centre reception team.

How do I use the online booking system?

To book online, each customer attending (including children) will need to create/log into their own account using the email address provided and their 4-digit PIN, and then book into the desired session.

How do I freeze/cancel my membership?

Please enter your details on the relevant page and request to <u>cancel</u> or <u>freeze</u> your membership. Please note, you cannot cancel your membership until you have fulfilled your minimum contract term. Please find our <u>terms</u> and <u>conditions</u>

Do you offer parties?

We have several party options available at Corby East Midlands Int Pool, please see here for more information.

What's included with the membership?

Our Leisure Memberships include.

- unlimited gym uses at both sites,
- · unlimited swimming,
- group exercise classes,
- virtual classes
- unlimited sauna, steam room and spa pool.
- You also get a Free Full Induction
- unlimited free gym programmes and reviews,
- 20% off Personal Training
- +1 day in advance for class bookings.

Full details of our Leisure Memberships can be found at https://www.nnleisure.co.uk/leisure-membership.

What date of the month does my direct debit for Leisure membership, aquatic lessons (swimming/diving), JLC come out?

Leisure membership & Corby's Junior Leisure Club comes out on the 2nd of the month, swimming lesson direct debits come out on the 1st of the month.

What leisure membership options are there?

Leisure Membership (12-month contract)

Flexi-Leisure Membership (30-day contract)

Swim Only Membership (12-month contract)

Flexi-Swim Only Membership (30-day contract)

Student Membership (30-day contract)

Junior Leisure Membership (30-day contract)

For further details about the membership options and the full terms and conditions.

What's included with the JLC membership?

Our Junior Leisure Club Membership includes unlimited swimming, diving and aqua classes. Unlimited Teen Fit, Train Together and Group Exercise classes. Cheerleading sessions, golf sessions, football club and Kidz Club. A 10% discount on full day Splat Holiday Club bookings. Further details can be found here

How do I book my child on to the SPLAT holiday club?

SPLAT holiday club bookings are done through Playwaze, the booking like is added to our website once live. For more information about the SPLAT holiday club: https://www.nnleisure.co.uk/splat-holiday-club